

Quality Policy

With a robust foundation rooted in years of experience and industry expertise, El-Fil Shipping takes pride in delivering reliable and efficient services that make a significant impact in the world of maritime logistics.

Our commitment is to empower maritime success by simplifying and optimizing the shipping process for our esteemed clients.

As the appointed agent for Turkon Line and Darnen Shipyard in Lebanon, El-Fil Shipping is entrusted with overseeing their operations within the country, safeguarding the owners' interests.

Managing approximately 1000 TEUs (Twenty-foot Equivalent Units) on a monthly basis, we handle both imports and exports for various clients in Lebanon.

El-Fil Shipping SAL is committed to provide premium quality services to customers which is reflected in the following milestones:

- Establishing and implementing a quality management system (QMS) in compliance with ISO 9001 :2015 requirements;
- Meeting and exceeding all applicable legal and customer requirements;
- Providing rigorous training to our employees to ensure their competence;
- Continually improving our QMS, business processes and services;
- Continuously focusing on improving customer satisfaction;
- Effectively communicating the quality policy to our employees and other relevant interested parties fostering a shared commitment to excellence;

The Board of El-Fil Shipping SAL is aware that business growth and continuous improvement are the main carriers of our strategy, and we pledge ourselves to the responsibilities and objectives outlined in this policy, with a firm commitment of resources towards these goals.

February 15th, 2024

Hassan El-Fil, CEO

